

Sam Sample Sam@psytech.com



360° APPRAISAL







DEVELOPMENT PLANNING

These forms are designed to be used alongside the standard or extended reports. Users can work with individuals to define development goals based on the results of the 360° Appraisal.

Suggested development process:

- 1. Examine Sam's reactions to the feedback.
- 2. Work with Sam to decide which competencies to improve upon.
- 3. Help Sam complete the development plan forms for each area of interest.

1. REACTIONS TO THE FEEDBACK

Gauging Sam's reaction to the 360° results and feedback is essential to the interpretation of the results and is useful in determining the development plan. Use the following questions to gauge Sam's reactions to the results.

What did you learn from the results?	
How do your perceptions of your performance compare to those of the raters?	
What we are do you gave a with the month?	
What areas do you agree with the most?	
What areas do you disagree with the most?	





2. SELECTING AREAS FOR DEVELOPMENT

The table below summarizes the competencies used in the 360° appraisal. The areas which are most in need of development are highlighted with a check mark under the "Need" column. These areas have been determined from the results of 360° appraisal for scores less than 4, though users may also select other areas which they deem to be in need for development.

Work with Sam to determine which are the most important competencies and place a check next to those competencies in the "Priority" column.

Category	Competency	Average	Need	Priority
Integrity	Ethics	3.56		
	Dependability	3.44	$\overline{\checkmark}$	
	Realistic Self-assessment	3.5	$\overline{\checkmark}$	
	Risk Avoidance	3.67	\checkmark	
	Responsibility	3.83		

Category	Competency	Average	Need	Priority
Creativity	Innovation	3.56	\checkmark	
	Adaptability	3.83	$\overline{\checkmark}$	
	Holistic Thinking	3.56	$\overline{\checkmark}$	
	Strategic	3.72		
	Ideas Generation	3.61		

Category	Competency	Average	Need	Priority
Logical and Analytical	Rationality	3.44		
	Numerical Skills	3.78		
	Critical Appraisal	3.72		
	Decision making	3.56		
	Analytical	3.56		

Category	Competency	Average	Need	Priority
	Relationships	4.06		
	Empathic	3.5	$\overline{\checkmark}$	
Interpersonal Skills	Interpersonal Support	3.72	$\overline{\checkmark}$	
	Diplomacy	3.67	$\overline{\checkmark}$	
	Appropriate Assertion	3.61	$\overline{\checkmark}$	





Category	Competency	Average	Need	Priority
Resilience	Adjustment	3.78		
	Composure	3.67		
	Temperance	3.72		
	Trustfulness	3.44		
	Prudence	3.61		

Category	Competency	Average	Need	Priority
Persuasiveness	Communication Skills	3.61		
	Written skills	3.61		
	Coaching	3.83		
	Social Presence	3.61		
	Listening Skills	3.56		

Category	Competency	Average	Need	Priority
Planning and Organizing	Time Management	3.83		
	Future Orientated	3.56		
	Prioritisation	3.56		
	Delegation	3.89		
	Planning	3.61		

Category	Competency	Average	Need	Priority
Quality Orientation	Detail Consciousness	3.72	$\overline{\checkmark}$	
	Task-Focus	3.72		
	Task Finishing	3.5	\checkmark	
	Systematic	3.83	$\overline{\checkmark}$	
	High Standards	3.56		

Category	Competency	Average	Need	Priority
	Energy	3.83		
	Self-motivation	3.72		
Energy and Drive	Results Orientated	3.56		
	Motivating	3.61		
	Initiative	3.56		

Competencies which are highlighted as "need" development and which are marked as "Priority" should be considered as part of Sam's development plan.





3. DEVELOPMENT PLAN

The following section provides general recommendations for development along with forms to plan and track Sam's development. Please consider the following in order to gain as much benefit from the development plan:

- Focus on the competency categories and competencies identified for development from the previous section.
- Base the plans on the feedback and development recommendations provided in the 360° appraisal.
- Keep the objectives simple and measurable.
- Define how to monitor and evaluate progress.
- Use the forms to put the plans in writing.
- Monitor Sam's progress through regular review meetings.
- Agree a regular timeframe for which Sam will be appraised again for further guidance and feedback.





INTEGRITY

The **lowest** rated items are:

No.	Item	Competency	Average Score
1	does not take unnecessary risks	Risk Avoidance	3.67
2	has a high level of integrity	Ethics	3.33
3	is cautious and avoids unnecessary risk	Risk Avoidance	3.33
4	accurately appraises personal strengths and weaknesses	Realistic Self- assessment	3.17
5	can be relied upon to work independently	Dependability	2.83

What areas of this competency category do you wish to develop?

Why is it important or necessary to develop these areas?

How will you go about developing these areas?

Who do you need support from in your development?





CREATIVITY

The **lowest** rated items are:

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No.	Item	Competency	Average Score
1	good at understanding patterns and relationships in the big picture	Holistic Thinking	3.5
2	takes a holistic perspective, focusing on the "big picture"	Holistic Thinking	3.5
3	is good at generating new ideas	Ideas Generation	3.33
4	finds novel, inventive solutions to problems	Innovation	3.17
5	appreciates how current actions and events influence future outcomes	Strategic	3

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LOGICAL AND ANALYTICAL

The lowest rated items are:

No.	Item	Competency	Average Score
1	critically scrutinises new ideas/information	Critical Appraisal	3.33
2	bases decisions on all the available information	Decision making	3.33
3	quickly understands the implications of information and arguments	Analytical	3.33
4	is clear thinking, logical and analytical	Rationality	3.17
5	decision-making is based on sound reasoning and judgement	Decision making	3.17

What areas of this competency category do you wish to develop?

Why is it important or necessary to develop these areas?

How will you go about developing these areas?

Who do you need support from in your development?





INTERPERSONAL SKILLS

The **lowest** rated items are:

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No.	Item	Competency	Average Score
1	is assertive in an appropriate and constructive manner	Appropriate Assertion	3.67
2	accurately anticipates others' reactions to events/situations	Empathic	3.5
3	is insightful with regard to others' thoughts/feelings	Empathic	3.33
4	is concerned and considerate of colleagues	Interpersonal Support	3.33
5	is assertive in a direct, non-aggressive manner	Appropriate Assertion	3.33

What areas of this competency category do you wish to develop?

Why is it important or necessary to develop these areas?

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Who do you need support from in your development?





RESILIENCE

The **lowest** rated items are:

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No.	Item	Competency	Average Score
1	is restrained and measured, avoiding rash, impetuous action	Prudence	3.67
2	is emotionally composed and not easily upset	Adjustment	3.5
3	is accepting and trusting of colleagues	Trustfulness	3.5
4	takes criticism in a constructive manner	Trustfulness	3.17
5	responds to situations in a well considered manner	Prudence	3.17

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Who do you need support from in your development?





PERSUASIVENESS

The **lowest** rated items are:

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No.	Item	Competency	Average Score
1	writes in a clear, intelligible way	Written skills	3.33
2	gives due consideration to others' expressed opinions	Listening Skills	3.33
3	is an attentive listener	Listening Skills	3.33
4	explains things in a clear and coherent manner	Coaching	3.17
5	is a persuasive speaker	Social Presence	3.17

What areas of this competency category do you wish to develop?

Why is it important or necessary to develop these areas?

How will you go about developing these areas?

Who do you need support from in your development?





PLANNING AND ORGANIZING

The **lowest** rated items are:

No.	Item	Competency	Average Score
1	attends to work demands in order of priority	Prioritisation	3.5
2	meets deadlines	Time Management	3.33
3	prioritises work effectively	Prioritisation	3.33
4	thinks ahead	Future Orientated	3.17
5	creates detailed plans and schedules	Planning	3.17

What areas of this competency category do you wish to develop?

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QUALITY ORIENTATION

The **lowest** rated items are:

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No.	Item	Competency	Average Score
1	ensures tasks are completed	Task Finishing	3.5
2	sees tasks through to the end	Task Finishing	3.5
3	consistently produces work that meets agreed quality standards	High Standards	3.5
4	has an orderly and methodical approach to work	Systematic	3.33
5	is motivated to produce work of a high standard	High Standards	3.17

What areas of this competency category do you wish to develop?

Why is it important or necessary to develop these areas?

How will you go about developing these areas?

Who do you need support from in your development?





ENERGY AND DRIVE

The **lowest** rated items are:

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No.	Item	Competency	Average Score
1	is motivated and enthusiastic about work	Self-motivation	3.33
2	is results orientated	Results Orientated	3.33
3	is goal orientated	Results Orientated	3.33
4	motivates others	Motivating	3.33
5	takes the initiative	Initiative	3.33

What areas of this competency category do you wish to develop?

Why is it important or necessary to develop these areas?

How will you go about developing these areas?

Who do you need support from in your development?